



Dixon Carnacete

Automation & Systems Engineer

Automation & Systems Engineer with hands-on experience in process automation, system administration, and technical support. Focused on improving operational efficiency, maintaining system reliability, and delivering scalable solutions that support business needs.

Contact

Phone

09691609164

Email

dixoncarnacete13@gmail.com

LinkedIn

www.linkedin.com/in/dixon-carnacete-9bb61a222

Portfolio

<https://dixonportfolio.com/>

Education

2013 - 2018

Philippine Christian University

Expertise

- Operation
- Automation
- Development
- Documentation
- Reporting

Language

English

Experience

○ **Present**

Gamma Interactive Inc.

Automation & Systems Engineer

Automation & Systems Engineer with more than 2 years of experience handling support operations across multiple systems, including IWMS 2.0, Salesforce Marketing Cloud (SFMC), NetSuite (Oracle), and other internal applications. Responsible for ensuring that reported issues are addressed and resolved promptly while maintaining system stability and performance.

In addition to support operations, I assist with development tasks when needed, especially during high workload periods or tight deadlines. I also design and implement automation workflows to streamline processes and send notifications across different departments to improve coordination and efficiency.

○ **2021 - 2023**

Accenture

Front End Developer

Front-End Developer with 1 year of experience as a support developer, maintaining and enhancing existing web applications. Skilled in updating and optimizing React.js components to improve functionality, usability, and overall user experience.

○ **2019 - 2021**

Jiangnan

Graphic Design

Responsible for designing brand-aligned marketing materials such as social media graphics, banners, posters, and digital ads. Worked closely with marketing and development teams to maintain design consistency, enhance visual quality, and deliver multiple projects on time.

Reference

Vicher Van Valencia

Manager

Phone: 09664161748

Aldrich Sidney Roque

Senior Fullstack Web Developer

Phone: 0922877983